

# Instant™

## VORTEX™ 5.7 Litre Air Fryer



### Safety, Maintenance and Warranty

Important Safeguards  
Care, Cleaning and Storage  
Troubleshooting  
Warranty  
Contact Us

Full Manual, How to Videos and Recipes available online at [instantpot.com.sg](https://instantpot.com.sg)  
Register your product today at <https://instantpot.com.sg/warranty-registration/>

# IMPORTANT SAFEGUARDS

When using, to avoid the risk of serious injury when using your appliance, basic safety precautions should be followed, including the following:

1. Read all instructions, safeguards, and warnings before operating the appliance.
2. Always operate the appliance on a stable, non-combustible, heat resistant, level surface.
3. The appliance's outer surfaces may become hot during use. Do not touch hot surfaces. Wear oven mitts when opening the Air Fryer and handling hot components. Extreme caution must be used when moving the appliance. Allow the appliance to cool to room temperature before handling or moving.
4. **⚠ CAUTION** To protect against the risk of electrical shock, do not immerse power lead, plug, or the appliance in water or other liquid.
5. Do not rinse the appliance under tap.

## **⚠ WARNING**

Read this manual carefully and completely, and retain for future reference.

Failure to adhere to safety instructions may result in serious injury.

# IMPORTANT SAFEGUARDS

6. The cooking chamber contains electrical components. To avoid electrical shock, do not put liquid of any kind into the cooking chamber.
7. This appliance is NOT to be used by children or by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge. Close supervision is necessary when any appliance is used near children and these individuals. Children should not play with, clean, or perform maintenance on this appliance.
8. Unplug from the socket when not in use, as well as before adding or removing parts or accessories, and before cleaning. To unplug, grasp the plug and pull from the socket. Never pull from the power lead.
9. Avoid contact with moving parts.

## **WARNING**

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# IMPORTANT SAFEGUARDS

10. Regularly inspect the appliance and power lead. Do not operate any appliance with a damaged lead or plug or after the appliance malfunctions, or is dropped or damaged in any manner. Contact Customer Care at [customersupport@focusglobal.sg](mailto:customersupport@focusglobal.sg)
11. Do not use any accessories or attachments not authorized by Instant Brands™ Inc. The use of attachments not recommended by the manufacturer, such as fry baskets, may cause a risk of injury, fire or electric shock.
12. For household countertop use only. Do not use outdoors. Not for commercial use. Not for use in staff kitchen areas in shops, offices and other working environments, farm houses, nor by clients in hotels, motels and other residential type environments such as bed and breakfasts.
13. Do not place the appliance on any kind of hob, or in a heated oven; heat from an external source will damage the appliance.

## **WARNING**

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# IMPORTANT SAFEGUARDS

14. Do not let power lead contact with hot surfaces or open flame, including a hob.
15. Do not use appliance for anything other than intended use.
16. Proper maintenance is recommended after each use. Refer to "Care, Cleaning and Storage". Allow the appliance to cool to room temperature prior to cleaning or storage.
17. **⚠ CAUTION** Spilled food can cause serious burns. A short power-supply lead is provided to reduce the hazards resulting from grabbing, entanglement and tripping. Keep appliance and lead away from children. Never drape lead over edge of table or counter, never use power socket below counter, and never use with an extension lead.
18. Do not attempt to repair, replace, alter, or modify components of the appliance. This may cause electric shock, fire and/or injury, and will void the warranty.
19. Do not tamper with any of the safety mechanisms.

**⚠ WARNING** Read this manual carefully and completely, and retain for future reference.  
Failure to adhere to safety instructions may result in serious injury.

# IMPORTANT SAFEGUARDS

20. Do not use the appliance in electrical systems other than 220-240 V ~ 50-60 Hz for Singapore. Do not use with power converters or adapters.
21. Do not overfill the air fry basket. Overfilling may cause food to contact the heating element, which may result in fire and/or personal injury.
22. Do not cover the air vents while the appliance is in operation. Doing so will prevent even cooking and may cause damage to the appliance.
23. Never pour oil into the cooking chamber. Fire and personal injury could result.
24. The internal temperature of the appliance reaches several hundred degrees while cooking. To avoid personal injury, never place unprotected hands inside the appliance until it has cooled to room temperature.

## **WARNING**

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# IMPORTANT SAFEGUARDS

25. When cooking, do not place the appliance against a wall or against other appliances. Leave at least 13 cm of free space on the back, sides, and above the appliance. Do not operate the appliance on or near combustible materials such as tablecloths and curtains. Do not place anything on top of the appliance.
26. When in operation, hot air is released through the air vents. Keep your hands and face at a safe distance from the air vents and take extreme caution when removing the accessories from the appliance.
27. Should the unit emit black smoke, press **Cancel** and unplug the appliance immediately. Wait for smoking to stop before removing the air fry basket, then clean the appliance thoroughly.
28. Do not leave the appliance unattended while in use.
29. Never connect this appliance to an external timer switch or separate remote-control system.

## **WARNING**

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## IMPORTANT SAFEGUARDS

30. Use extreme caution when removing hot accessories from the cooking chamber or disposing of hot grease.
31. Oversized foods and/or metal utensils must not be inserted into the cooking chamber as they may cause risk of fire and/or personal injury.
32. Do not store any materials, other than the included accessories, in the cooking chamber when not in use.
33. Do not place any combustible materials in the cooking chamber, such as paper, cardboard, plastic, polystyrene or wood.
34. The included accessories are not to be used in a microwave, toaster oven, convection or conventional oven, nor on a ceramic, electric, induction or gas hob, or an outdoor grill.

SAVE THESE INSTRUCTIONS.

### **WARNING**

Read this manual carefully and completely, and retain for future reference.

Failure to adhere to safety instructions may result in serious injury.



# IMPORTANT SAFEGUARDS

## **WARNING**

To avoid injury, read and understand the Instruction Manual before using this appliance. Improper use can result in serious injury.

## **WARNING**

Electric shock hazard. Use an earthed socket only. DO NOT remove earthing. DO NOT use an adapter. DO NOT use an extension lead. Failure to follow instructions can cause electric shock and/or death.

## **WARNING**

FAILURE TO FOLLOW ANY OF THE IMPORTANT SAFEGUARDS AND IMPORTANT INSTRUCTIONS FOR SAFE USE IS A MISUSE OF YOUR APPLIANCE THAT CAN VOID YOUR WARRANTY AND CREATE THE RISK OF SERIOUS INJURY.

## **WARNING**

Read this manual carefully and completely, and retain for future reference.

Failure to adhere to safety instructions may result in serious injury.

# IMPORTANT SAFEGUARDS

## Special Lead

As per safety requirements, a fixed short power supply lead is provided to reduce the hazards resulting from grabbing, entanglement and tripping.

To reduce the risk of electric shock, plug the power lead into an earthed and easily accessible electric socket.

## Product Specifications



Model: Vortex 6



1450-1700W



220-240V~50-60Hz



5.7 Litres



5.48 kg



cm: 37.9D x 31.4W x 32.6H

### **WARNING**

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Failure to adhere to safety instructions may result in serious injury.

# Care, Cleaning and Storage

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Unplug your Instant Vortex air fryer and let it cool to room temperature before cleaning.

Never use harsh chemical detergents, scouring pads, or powders on any of the parts or components.

Part / Accessory	Instruction	Cleaning Method
Cooking Tray	<ul style="list-style-type: none"><li>• Do not cover the cooking tray when cooking.</li><li>• Optionally, spray the cooking tray with non-stick cooking spray before adding food.</li><li>• Remove and clean after each use.</li><li>• Ensure all grease and food debris is fully removed.</li></ul>	Dishwasher Safe

# Care, Cleaning and Storage

Part / Accessory	Instruction	Cleaning Method
Air Fry Basket & Outer Body	<ul style="list-style-type: none"> <li>• Clean with a soft, damp cloth or sponge, and wipe dry to avoid streaking.</li> <li>• Allow to air dry completely before use.</li> </ul>	Damp Cloth Only

**Note:** To remove baked-on grease residue from accessories and the cooking chamber, spray the affected area with a mixture of baking soda and vinegar, then wipe clean with a soft, damp cloth. For stubborn stains, allow the mixture to sit on the affected area for several minutes before scrubbing clean.

<b>⚠ WARNING</b>		
<p>Do not immerse the appliance in water.</p> <p>Do not rinse the appliance under a tap.</p> <p>Do not wet prongs of power lead.</p>	<p>Without proper cleaning, food and grease splatter may build up around the heating element, causing the risk of smoke, fire, and personal injury.</p>	<p>If you smell smoke, press Cancel and unplug the appliance. Once cool, remove food splatter or grease with a soft cloth and mild detergent.</p>

# Troubleshooting

Register your product today at <https://instantpot.com.sg/warranty-registration/>  
 Contact Customer Care by email at [customersupport@focusglobal.sg](mailto:customersupport@focusglobal.sg)  
 or **whatsapp: +65 8364 4559**

Problem	Possible Reason		Solution
Black smoke is coming from Air Fryer	Using an oil with a low smoke point		<b>Cancel</b> the Smart Program, unplug the air fryer and allow it to cool to room temperature.  Choose a neutral oil with a high smoke point, such as rapeseed, avocado, soybean, safflower, or rice bran.
	Food residue on the bottom of the cooking chamber, or accessories		<b>Cancel</b> the Smart Program, unplug the air fryer and allow it to cool to room temperature. Remove all accessories from the cooking chamber and clean the area as well as all accessories thoroughly.
	Faulty circuit or heating element		<b>Cancel</b> the Smart Program, unplug the air fryer and allow it to cool.  Contact Customer Care.  <b>Note:</b> Do not attempt to repair the appliance.
White Smoke is coming from Air Fryer	Cooking foods with high fat content, such as bacon, sausage, and hamburgers		Avoid air frying foods with a high fat content.  Check air fry basket and cooking tray for excess oil or fat and carefully remove as needed after cooking.
	Water is vaporizing producing thick steam		Pat dry moist food ingredients before air frying. Do not add water or other liquid to cooking chamber when air frying.
	Seasoning on food has blown into heating coil		Be mindful when seasoning food. Spray vegetables and meats before adding seasoning so they adhere to the ingredients.
Air Fryer is plugged in but will not turn on	The appliance is not properly plugged in		Ensure the power lead is plugged into the socket firmly.
	Power is not switched on at the socket		Plug in another appliance to the same socket to test the circuit.  Move the Air Fryer to another socket.
	Air frying basket not properly installed		The air frying basket is installed correctly.
All lights flash and a code appears on the display	E1	Broken circuit of the thermal sensor	Contact Customer Care.
	E2	Short circuit of the thermal sensor	Contact Customer Care.

Any other servicing should be performed by an authorized service representative.

# Warranty

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## Warranty Registration

Please visit <https://instantpot.com.sg/warranty-registration/> to register your appliance. You will be asked to provide your name, your email address, the store name, date of purchase, model number and serial number (both of which are found on the appliance). This registration will enable us to keep you up-to-date with product developments and recipes, and contact you in the unlikely event of a product safety notification. By registering, you acknowledge that you have read and understood the instructions for use and warnings accompanying the appliance.

## Warranty Service

- Your name, email address or phone number.
- A copy of the original purchase receipt with order number, model and serial number.
- A description of the product defect, including any photographs or video if possible.

## Contact Information

FOCUS GLOBAL PTE. LTD.

(Instant Pot Official Distributor)

[www.focusglobal.sg](http://www.focusglobal.sg)

[customersupport@focusglobal.sg](mailto:customersupport@focusglobal.sg)

whatsapp: +65 8364 4559

# Warranty

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## Limited Warranty

FOCUS GLOBAL PTE. LTD., an authorised distributor of Instant Brands, Inc., and Instant Brands Inc. (collectively the “Company”) warrant this appliance to be free from defects in workmanship and material, under normal household use, for a period of one (1) year from the date of original purchase. This Limited Warranty extends only to the original purchaser and use of the appliance in Singapore. This warranty does not cover appliance use outside of Singapore. Proof of original purchase date and, if requested, return of your appliance is required to obtain service under this Limited Warranty. Provided that this appliance is operated and maintained in accordance with the written instructions included with the appliance (which are also available at [instantpot.com.sg](http://instantpot.com.sg)), the Company will, at its sole discretion, either: (i) repair defects in materials and workmanship; or (ii) replace the appliance. In the event the appliance is replaced, the Limited Warranty on the replacement appliance will expire 12 months from the date of original consumer purchase.

The Company is not responsible for shipping costs for warranty service.

## Limitation and Exclusions

Any modification or attempted modification to your appliance may interfere with the safe operation of the appliance and may result in serious injury and damage. Any modification or attempted modification to your appliance or any part thereof will void the warranty, unless such modification(s) or alteration(s) were expressly authorised by the Company.

This warranty does not cover (1) normal wear and tear; (2) damage resulting from negligent, unreasonable or misuse of the appliance, improper assembly or disassembly, use contrary to the operating instructions, failure to provide reasonable and necessary maintenance, Acts of God (such as fire, flood, hurricanes and tornadoes), or repair or alteration by anyone, unless expressly directed and authorised by the Company; and (3) repairs where your appliance is used for other than normal household use and in a manner contrary to published user or operator instructions.

To the extent permitted by applicable law, the liability of the Company, if any, for any allegedly defective appliance or part shall be limited to repair or replacement of the appliance or part thereof, and shall not exceed the purchase price of a comparable replacement appliance. Except as expressly provided herein and to the extent permitted by law, (1) the Company makes no warranties, conditions or representations, express or implied, usage, custom of trade or otherwise with respect to the appliance or parts covered by this warranty and (2) the Company shall not be responsible or liable for indirect, incidental or consequential damages arising out of or in connection with the use or performance of the appliance or damages with respect to any economic loss, loss of property, loss of revenues or profits, loss of enjoyment or use, costs of removal, installation or other consequential damages of any nature or kind.

You may have rights and remedies under applicable laws, which are in addition to any right or remedy which may be available under this limited warranty.

# Instant™

FOCUS GLOBAL PTE. LTD.  
(Instant Pot Official Distributor)  
[www.focusglobal.sg](http://www.focusglobal.sg)  
[customersupport@focusglobal.sg](mailto:customersupport@focusglobal.sg)

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